



DATE: 4/9/15

### ADDENDUM #1

BID NO. : 7061  
OPENING: 04/17/2015 @ 3:00PM  
COMMODITY: RFP Electronic Exam System

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Questions were asked as regards RFP#7061 . The requesting departments responses are as follows:

**Q1: Can you please elaborate on what kind of technical support is expected for the users (faculty and students) of the Electronic Exam System? Is a 24x7 support expected?**

**A1: Minimum Monday through Friday 8am to 6pm .**

**Q2: For technical support, who would be the first point of contact for the Faculty and Students- URI IT Team or Vendor?**

**A2: Vendor**

**Q3: For "Offline Examination", will the machines have some sort of network connectivity (if not internet) or will they be completely cut off from any network?**

**A3: Completely cut off**

**Q4: Does URI have any preference on how the Electronic Exam System will be hosted? Are you looking for a cloud based deployment or a private hosting within the URI intranet?**

**A4: Cloud based**

If you have already submitted a bid and need to make any changes , based on information within the Addendum , please submit a new bid response and indicate that this submission supersedes the prior.

  
Debra Lee

URI Assistant Purchasing Agent